

Decision Making & Problem Solving Workshop Overview

This workshop is suitable for all levels from the most junior colleagues to senior executives. Our combined 50 years of routinely making critical decisions while under pressure has provided us with a wealth of experience and many anecdotes to bring this subject to life in an exciting and engaging way. Many organisations are in the position where employees are nervous about making decisions due to fear of mistakes or lack of confidence in how their problem solving solutions will be recognised by their peers, managers and employers. Indecision can be costly in terms of time and missed opportunities. Taught by nationally accredited and recognised experts in both decision making and problem solving techniques, by the end of the workshop, your organisation will benefit from staff with skills to achieve the following:

- Faster problem resolution
- Improved innovation
- Enhanced adaptability
- Higher quality solutions
- Increased employee engagement
- Better risk management
- Improved collaboration and communication
- Cost savings
- Enhanced customer satisfaction
- Increased productivity
- Strategic alignment
- Positive organisational culture
- Competitive advantage

Decision Making

We explore the theories behind different decision-making methodologies that exist and are proven to provide defensible solutions to organisational issues. We instil confidence in your staff and guide them as they test issues and follow the models to support their autonomy to make rational, defensible decisions, regardless of organisational position. From high end 'life at risk' decisions to more general solutions to every day work issues, we provide delegates with the tools to make robust, strategically aligned decisions in efficient and intelligent ways.

Problem-solving

Longer term 'wicked problems' can prevent organisational growth and competitiveness and often need creative solutions to address issues which seem to be un-resolvable. Our work in problem solving across the UK has led to inspirational changes in organisations identifying solutions to problems which had previously been seen as insurmountable. The problem-solving approach employed by us is grounded in academic research and delivers practical solutions. The training in problem solving technics is fun and generates confidence in delegates to think differently.

Aftercare

Delegates are provided with a soft copy summary of the workshop by email for them to refer to. Also included in the workshop is email aftercare for delegates. All who attend are invited to email us following the workshop should they have any questions or queries.